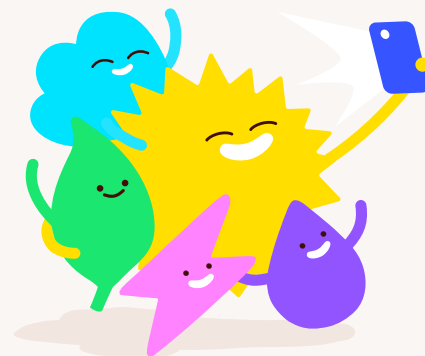


# We're so glad you're here



**Welcome to the family. Joining us from npower or E.ON affiliates? Let us explain what happens next.**

**Currently with npower, Powershop, npower Select, Wasps Energy and Wigan Warriors Energy or E.ON?**

We'll let you know when we transfer your account and then when it's all done, it takes about 2 weeks. Meanwhile you can just sit back, and relax.

## So what happens next?

Well it's simple, we'll send you an email with your E.ON Next online details. Simply choose a new password only you will know and remember, your old login details won't work.

## Your data is safe with us.

Key data such as previous bills and transactions up to two years are securely kept with your new account so you continue to have access to your history.



## Fancy a chat? We're just a call away.

Sure the internet is great and all but we're a real social bunch! With E.ON Next you'll be looked after by your very own Energy Specialist team. A whole team, it's true! We maintain continuity by routing your queries to dedicated Energy Specialists, they're the experts who will get your day back on track if you ever get stuck, or give you a little boost if you just want to say hello! And if you're good with a mouse, it's good to know we have incorporated all the functionalities you'll need to manage your account online so you don't need an app.



### Something on your mind?

Remember, you can always get in touch if you have any questions. Our [FAQs](#) are super helpful and you can also find us on [Twitter](#) and [Facebook](#) or visit our [community](#) where common questions are answered. Talk soon!

**e-on  
next**